## MEMO

# OFFICE DATA PROCESSING

LEVEL 2

AM2

#### **QUESTION 1**

- 1. True ✓
- 2. True ✓
- 3. False ✓
- 4. False ✓
- 5. True ✓

(5)

#### **QUESTION 2**

- 2.1 Output ✓
- 2.2 Mouse/Keyboard ✓
- 2.3 Antivirus ✓
- 2.4 Ctrl ✓
- 2.5 Carpel Tunnel Syndrome $\checkmark$

(5)

#### **QUESTION 3**

100 %				
(Completed)				
A	D	T		
40	10	50		

#### ACCURACY ERRORS: -2 PER ERROR

- Incorrect spelling of words
- Omission of word/s count out 5/10/10
- Mark ACCURACY with RED /
- If the words omitted appear at the end of the document, mark as display error.

ERR NO	GROUPING OF ERRORS
	Margins incorrect
1	Justification incorrect
	Font = Courier new 12
2	Line spacing incorrect
۷	Letter spacing incorrect
3	UC/LC incorrect
4	Bold, italics, centre
5	New Paragraph
6	Insert "include" and "the"
7	Delete "explicit"
8	Insert email address
9	In full "and"
10	Insert Header
11	Number paragraphs and indent

9 Header correct 1 Margins 2.54cm 4 bold, italics & 3 UC/lc THE SOUTH AFRICAN SCHOOL OF COOKING centre 4 bold Learn to be a Master Chef in your own kitchen & italics We can teach you how to become a culinary genius. courses to suit everybody. They are fun and easy. 9 In full On offer are the following: 5 NP Children's fun holiday courses, Teen age Chefs courses (13-20 years), Young Chefs courses (21-30 years), Family courses, Corporate team building. We also offer a Chef Graduate Course that is internationally accepted and provides employment worldwide. Modules covered

1. Menu planning and costing

6 Insert "include"

2 line/letter space

2. Preparation and cooking of meals

11 Number paragraphs and indent

- 3. Baking and confectionery
- 4. Chocolate and sugar expertise
- 5. And more .....

include:

4 bold

Contact **The South African School** of Cooking for more information:

7 delete "explicit

Sandton: 011 234 5678 Cape Town: 021 912 3456

4 centre

www.sacookingschool.co.za

8 email adress

#### **QUESTION 4**

100 %			
(Completed)			
A	D	T	
48	12	60	

### -2 PER ERROR

- ACCURACY ERRORS: | Incorrect spelling of words
  - Omission of word/s count out 5/10/10

#### Mark ACCURACY with RED /

■ If the words omitted appear at the end of the document, mark as display error.

ERR NO	GROUPING OF ERRORS
1	Margins incorrect
	Font = Courier new 12
2	Line spacing incorrect
2	Letter spacing incorrect
3	UC/LC incorrect
4	Bold, italics, Centre
5	Insert date - descending order
6	Spelling "nominations"
7	Delete "Company", "rules and", "and feedback"
8	Insert the words "rules", "analysis", "the"
9	Transpose "with regard to"
10	Insert Header & run on
11	New Paragraph & Stet
12	Memos in full
13	Display closure correctly
14	Arrange paragraphs numerically, number and indent



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2014/06/18 OR 2014-06-18

The Assistant Manager Mr Herald Brown 10 North Street JOHANNESBURG 1000

Dear Mr Brown

#### ISA SECRETARY NOMINATIONS AND AWARDS 2013

- 1. All managers agreed to keep to timeframes and to send nominations as per previous consultation to the office of the CEO before 1 August 2013.
- 2. All senior managers from the different corporate companies were informed by means of video conferencing that they would receive correspondence, explaining the rules and regulations for submission of nominations for the secretarial awards.
- 3. The following correspondence serves to inform that at a nominations debriefing meeting, a proposal was tabled to inform all relevant companies of the criteria with regard to the selection and nomination process for secretaries.
- 4. The implementation of these criteria would apply immediately as it is intended to bring about standardisation and clarity. The analysis of the criteria was done prior to dissemination to all stakeholders.
- 5. Additional information to keep all stakeholders informed as to the finalisation of nominations would be distributed in the form of memorandums/memoranda.

Yours sincerely

N ZANO/N Zano CHIEF EXECUTIVE OFFICER **QUESTION 5** [10]



